



SUPPLIER SATISFACTION SURVEY QUESTIONNAIRE

JULY 2009

NO.	ITEM	RANKING (Please tick (✓) where applicable)				
		EXCELLENT	VERY GOOD	GOOD	FAIR	POOR
	We provide adequate information on our purchase orders					
	We provide adequate information when requesting a quote					
	Our purchase orders accurately reflect what was quoted					
	Are terms, conditions and requirements well stated on P.O.?					
	Attention given at our receiving bay					
	Courtesy/attitude and professionalism of our staff					
	Promptness and accuracy of payments					
	Our responsiveness to change order request					

	Overall ease of doing business with ICPL					

What can we do to improve our relationship?

Kindly comment

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Company name.....

Email.....

Telephone.....

Fax.....

Address.....

Postal code.....

Contact person.....

Position.....

Signed.....

Date.....